

## **We are hiring!**

We are looking for highly driven and motivated individual to join our engineering team. This person should be able to work independently and possess a strong problem-solving skill. The field service engineer's responsibilities include maintaining equipment and customer's satisfaction, problem solve any sudden issues and make swift decisions accordingly.

### **Field Service Engineer Responsibilities:**

- Perform installations, preventive maintenance and remedial repair maintenance on semiconductor capital equipment
- Create and maintain a high level of customer delight through advanced customer service skills, implementing fast quality responses to both internal and external customers while maintaining a safety-first mentality
- Required to develop action plans for problem resolution and be able to present to internal and external customers
- Develop improvements for processes, hardware and software for continuous improvement of equipment
- Perform equipment installations, preventive maintenance and remedial repair maintenance
- Develop and execute action plans to resolve customer issues as assigned

### **Field Service Engineer Requirements:**

- Minimum Degree in Engineering or relevant studies
- Minimum working experience 2 years in Semiconductor Industry
- Experience in semiconductor front-end wafer processing equipment

Interested party do email at [hr@wf-industrial.com](mailto:hr@wf-industrial.com) / [sales@wf-industrial.com](mailto:sales@wf-industrial.com)